

Eskimo Terms and Conditions

- Data plan will be activated upon redemption of voucher code and is valid for 2 years.
- Please check your mobile device is eSIM-compatible and network unlocked.
https://eskimo.travel/PDF/eSIM_Compatible_Devices_List.PDF
- Install your eSIM before you travel: Click “How To Install eSIM” button in-App
- At destination: “Turn On eSIM + Data Roaming” and “Mobile Data > Select Eskimo”
- IOS: https://eskimo.travel/PDF/IOS_How_To_Install_eSIM_Guide.pdf
- Android: https://eskimo.travel/PDF/Android_How_To_Install_eSIM_Guide.pdf
- For enquiries, please contact customer support via Eskimo App Live Chat or email support@eskimo.travel
- Apple devices not supported: All Apple watches and all iPhone models bought in mainland China. All iPhones (except for iPhone 12/13 mini, iPhone SE 2/3 and iPhone XS) bought in Hong Kong and Macau.
- Android devices not supported: Samsung Galaxy S20 FE 4G/5G, Samsung S20/S21 (US versions), Samsung Galaxy Z Flip 5G (US versions), Samsung Note 20 Ultra (US and Hong Kong), Samsung Galaxy Z Fold 2 (US and Hong Kong), Certain Samsung devices from Canada, Google Pixel devices purchased in Australia, Taiwan and Japan including phones purchased from US or Canadian carriers other than Sprint and Google Fi & devices on Android Q Beta versions, Google Pixel 3a from South East Asia, Japan or Verizon service, Huawei P40 Pro+ and P50 Pro, Oppo Find X5 Lite and Oppo Find X3 Pro (except for UK)